

DUGGAN VETERINARY SUPPLIES

UK PRODUCT RETURN FORM



Contact Name	
Customer Details	
Address	

Stock Code	Description	Size	Invoice No.	Lot/ Expiry Date	Quantity Returned	Reason Returned	Date Product Received	Date Product Returned

CREDITS

- Returned products will only be credited once they have been received back to DUGV (UK) Ltd.
- Please allow for 7-10 working days for credit note to be processed.
- Credit note will be emailed to customer.

DECLARATION

I hereby declare that the returned product meets the following storage requirements:

- Non-cold chain medicinal products are stored under ambient temperature conditions (+15°C to +25°C).
- No damage is made to the packaging and the product is returned in its original condition.
- The returned product is purchased from DUGV (UK) Ltd.
- Product has not left your premises and is not subjected to falsification.

Printed Name of Authorised Veterinary Personnel

Authorised Veterinary Personnel Signature and Date

- **Returns Policy Veterinary Medicines:** Veterinary Medicines must be returned within 5 working days by registered courier. Any products returned after 5 days cannot be accepted back on our system.
- **Returns Policy Cold Chain Medicines:** No returns on Cold Chain Medicines.