

# DUGGAN VETERINARY SUPPLIES

## UK PRODUCT RETURN FORM



|                  |  |  |  |  |  |  |  |  |
|------------------|--|--|--|--|--|--|--|--|
| Contact Name     |  |  |  |  |  |  |  |  |
| Customer Details |  |  |  |  |  |  |  |  |
| Address          |  |  |  |  |  |  |  |  |

| Stock Code | Description | Size | Invoice No. | Lot/<br>Expiry Date | Quantity<br>Returned | Reason<br>Returned | Date<br>Product<br>Received | Date<br>Product<br>Returned |
|------------|-------------|------|-------------|---------------------|----------------------|--------------------|-----------------------------|-----------------------------|
|            |             |      |             |                     |                      |                    |                             |                             |
|            |             |      |             |                     |                      |                    |                             |                             |
|            |             |      |             |                     |                      |                    |                             |                             |
|            |             |      |             |                     |                      |                    |                             |                             |
|            |             |      |             |                     |                      |                    |                             |                             |

### CREDITS

- Returned products will only be credited once they have been received back to DUGV (UK) Ltd.
- Please allow for 7-10 working days for credit note to be processed.
- Credit note will be emailed to customer.

### DECLARATION

I hereby declare that the returned product meets the following storage requirements:

- Non-cold chain medicinal products are stored under ambient temperature conditions (+15°C to +25°C).
- No damage is made to the packaging and the product is returned in its original condition.
- The returned product is purchased from DUGV (UK) Ltd.
- Product has not left your premises and is not subjected to falsification.

Printed Name of Authorised Veterinary Personnel

Authorised Veterinary Personnel Signature and Date

- Returns Policy Veterinary Medicines:** Veterinary Medicines must be returned within 5 working days by registered courier. Any products returned after 5 days cannot be accepted back on our system.
- Returns Policy Cold Chain Medicines:** No returns on Cold Chain Medicines.



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