

# Customer Account Application Form – UK

**Tel:** +353 (0) 504 43169   **Email:** [uksales@dugganvet.com](mailto:uksales@dugganvet.com)   **Web:** [www.dugganvet.com](http://www.dugganvet.com)

Please complete **all parts** in block letters and then return by email to  
**[uksales@dugganvet.com](mailto:uksales@dugganvet.com)**

\*Company Name: \_\_\_\_\_

\*Company Trading Name (if different from above): \_\_\_\_\_

\*Registered Address: \_\_\_\_\_  
\_\_\_\_\_

\*Telephone Number: \_\_\_\_\_

\*Email Address (to receive statements): \_\_\_\_\_

\*Company registration number: \_\_\_\_\_

\* Company Type - (Please Tick)   Ltd Company ☐   Sole Trader ☐

Other (please give details) \_\_\_\_\_

\*Business Type - (Please Tick)

Veterinary Practice ☐   Pharmacy ☐   Trade ☐   Retail ☐

Other (please give details) \_\_\_\_\_

\*VAT number: \_\_\_\_\_

\*Current UK Wholesaler: \_\_\_\_\_

\*Vet Name: \_\_\_\_\_

\*Vet RCVS Registration Number: \_\_\_\_\_

\*Mobile Number: \_\_\_\_\_

\*Email: \_\_\_\_\_

☐ \*Tick here if you do not wish to receive emails relating to product offers or new products.

## Conditions of Sale

1. Except where goods are sent on C.O.D. terms, or unless otherwise stated, payment shall be due 30 days from the date of the invoice. All prices are net and the customer shall pay the full amount shown due on the invoice, without making any unauthorised deductions there from. Duggan Veterinary reserve the right to alter the conditions of payment.
2. The title of the goods shall remain with Duggan Veterinary until the payment has been received in full for the goods.
3. Deliveries are free with an order in excess of £150. Where a special service such as weekend delivery, the extra cost will be charged.
4. Goods will not be accepted for return without the authorisation from a Duggan Veterinary Commercial Manager. In no circumstances can goods be accepted for credits or exchange if the containers have been opened, part used, or the labels or seals broken, unless these goods have been received damaged by transit.
5. The customer must notify Duggan Veterinary of any breakage, leakage or short delivery within one business days of delivery and of any non-delivery within 3 business days of the date of invoice or notification of dispatch (whichever is earlier) otherwise no claims can be entertained and the customer will be liable for the full invoice price of the goods. The customer should notify Duggan Veterinary either via email, **uksales@dugganvet.com** or phone **02476 100696** within one business day. As per customer's preference, either credit will be issued or replacement product will be dispatched.
6. Medicines can only be returned as follows: Customer must notify product return within one business day of receipt either via email, **sales@dugganvet.ie** or phone **02476 100696**. There will be an additional cost of £10 for product return. The customer must ensure maintenance of ambient temperature storage conditions during storage at its premises. It must be ensured that no damage to the packaging has been made and the product is returned in its original condition. The returned goods must be returned in original packaging within one business day of its receipt. The original delivery docket must be sent with the returned goods.
7. Delivery may be totally or partially suspended by Duggan Veterinary during any period which it may be prevented or hindered from supplying or delivering by normal route of means of delivery, the goods covered by this contract, through any circumstances outside the control of Duggan Veterinary including, but not limited to, strikes and lockouts and industrial disputes.
8. The liability of Duggan Veterinary in respect of any delivery or any goods compromised in any delivery, except as regards liability for personal injury or damage to property, shall be limited to the invoice price of the said delivery. Duggan Veterinary accepts no liability for personal injury or damage to property, caused or arising from the supply or use of any goods distributed by Duggan Veterinary and such liability is expressly excluded by these conditions of sale.
9. Prices quoted herein are subject to change without notice to the Purchaser. All orders will be subject to the price ruling at the date of receipt of the order by Duggan Veterinary.
10. It is the responsibility of the customer to inform Duggan Veterinary if at any time their licence/registration expires and has not been renewed, is limited, revoked, cancelled or no longer associated with said account.

I/We agree to be bound by the conditions of sale and have read and understood them.

Signature of Authorised Person: \_\_\_\_\_

Print Name: \_\_\_\_\_ Date: \_\_\_\_\_