

# RETURNS FORM

## VET PHARMA HUMAN MEDICINES & CONTROLLED DRUGS



<b>Contact Name</b>	
<b>Practice</b>	
<b>Address</b>	
<b>Date</b>	

Stock Code / Description	Size	Invoice No.	Lot / Expiry Date	Quantity Returned	Reason Returned

### CREDITS

- Returned products will only be credited once they have been received back to DVS.
- Please allow for 3 – 5 working days for credit note to be processed.
- No hard copy of the credit note will be sent to customer.
- Credit note will be emailed and can also be viewed / downloaded by logging onto the VetPortal at [www.dugganvet.ie](http://www.dugganvet.ie).
- For swift collection and credit please follow all the steps above.

### DECLARATION

I hereby declare that the returned product meets the following storage requirements:

- Non-cold chain medicinal products are stored under ambient temperature conditions (+15°C to +25 °C).
- No damage is made to the packaging and the product is returned in its original condition.
- The returned product is purchased from the company.
- Cold chain medicinal products are stored between 2°C-8°C.

### SIGNED \_\_\_\_\_

- Human Medicines & Controlled Drugs need to be returned within 7 working days. Any product received after 7 days cannot be scanned back in the system & will not be credited.

**PLEASE PRINT THIS PAGE TO TAPE ONTO THE RETURNS BOX:**

**Deliver to:**

Duggan Veterinary  
Unit 9, Thurles Retail Park,  
Thurles, Co. Tipperary,  
Ireland, E41 E7K7  
**T: + 353 (0) 504 43169**