

PRODUCT RETURN FORM

Human Medicines, Controlled Drugs and Veterinary Medicines



Contact Name			
Customer Details			
Address			
Type of product	Human Medicines	Controlled Drugs	Veterinary Medicines

Stock Code / Description	Size	Invoice No.	Lot / Expiry Date	Quantity Returned	Reason Returned	Date Product Received	Date Product Returned

CREDITS

- Returned products will only be credited once they have been received back to DVS.
- Please allow for 3 – 5 working days for credit note to be processed.
- No hard copy of the credit note will be sent to customer.
- Credit note will be emailed and can also be viewed / downloaded by logging onto the VetPortal at www.dugganvet.ie.
- For swift collection and credit please follow all the steps above.

DECLARATION

I hereby declare that the returned product meets the following storage requirements:

- Non-cold chain medicinal products are stored under ambient temperature conditions (+15°C to +25°C).
- No damage is made to the packaging and the product is returned in its original condition.
- The returned product is purchased from Duggan Veterinary.
- Cold chain veterinary medicinal products are stored between 2°C-8°C.
- Product has not left your premises and is not subjected to falsification.

Name and Designation of Authorised Personnel

Signature and Date

• Returned human medicinal product(s) must meet the criteria of return in exceptional circumstances only. Human medicines & controlled drugs need to be returned within 7 working days. Any product received after 7 days cannot be scanned back in the system & will not be credited.

PLEASE PRINT THIS PAGE TO TAPE ONTO THE RETURNS BOX:

Deliver to:

Duggan Veterinary
Unit 9, Thurles Retail Park,
Thurles, Co. Tipperary,
Ireland, E41 E7K7
T: + 353 (0) 504 43169